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WORLDWIDE

International Postal Services

WORLDWIDE NEWSFLASH

Japan Post Delivery Disruptions – Update on Delays

March 17, 2011

According to Japan Post and the UPU, as a result of last week's earthquake and tsunami in Japan, 330 post offices have been destroyed or damaged. Despite these tragic events, Japan Post continues to accept all types of international mail. However, mailers are advised to expect delays in the delivery of mail sent to Japan and in the transmission of information on Express Mail International items and Priority Mail International parcels. Significant delays could be experienced for items addressed to northern Japan, including Sapporo, Sendai, Hokkaido, Aomori, Akita, Iwate, Miyagi, Yamagata, Fukushima, and Ibaraki.

Japan Post Service has reported that it has been able to resume deliveries in the areas affected by the earthquake. Although there are still delivery problems in some of the affected areas, as listed below, Japan Post Service is making every possible effort to ensure delivery of items to addressees. For example, postal staff are going to evacuation centres to look for addressees and deliver the items directly to them. However, Japan Post Service has asked that other postal operators understand that certain items for which the addressees cannot be located in spite of its investigations will have to be returned to the senders.

The following areas are still experiencing delivery problems:

- Along the Pacific Ocean coast and neighbouring inland areas of Aomori, Iwate, Miyagi, Fukushima and Ibaraki prefectures.
(*Note: Efforts are still under way to identify the precise areas affected.*)
 - Parts of areas with postal codes beginning with the following two numbers: 02, 03, 30, 31, 96, 97 and 98
- Parts of areas where people have been instructed to evacuate or take shelter following the accident at the Fukushima nuclear power plant (within 30 km of the affected reactors).
 - Parts of areas with postal codes beginning with the following two numbers: 96 and 97.

Brokers Worldwide will continue to monitor this situation, and will provide our customers with updates as they become available.

Regards,
Brokers Worldwide
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